Carl P. Campbell

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4704 Clark Lane Apt.200
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Professional Profile

I am primarily a PC Network Technician with over 8 years of information technology experience in the fields of PC support, network installation, exchange administration, customer support, technical writing and systems analysis.

Technology Skills

Experienced with IEEE industry standards for networking, Microsoft operating systems, Mac OS X, Cisco based network hardware, Microsoft office applications, Exchange email systems, and development platforms such as HTML, Visual Basic, and Java

Professional Experience

Columbia Insurance Group (Feb. 2002 - Present) - PC Support Specialist
Customer Service / PC Support / Network Support / Antivirus Administration / Network Security / Web Server Administration / Technical Writing / Technology Training / Business Continuity Planning

Enterprise Rent–A-Car (Jun. 2000 – Feb. 2002) - Remote Network Installation Specialist
Network Installation / Server Support & Troubleshooting / Network Configuration / Workstation Deployment

Charter Communications (Feb. 2000 – Jun. 2000) - Highspeed Data Specialist
Desktop Support / POP E-Mail administration / Installation Management / Field Technician Dispatching / Small Network Configuration

Education

Business Administration, Merrimac Community College
Net+, HTML, and Visual Basic Moberly Area Community College
High School Diploma, Cleveland Junior Naval Academy
Exchange Installation and Administration, Skillpath

Certifications

Certificated Computer Electronics Specialist (BrainBench.com)
Certificated Computer Technical Support (BrainBench.com)
Network Technical Support (BrainBench.com)
Medical First Responder
Healthcare Provider CPR/AED

Associations

I am an American Heart Association Healthcare Provider CPR Instructor, and I volunteer with the Armstrong Fire Protection District, as an instructor, fire fighter, and medical first responder.